

## SECTION 1A - TYPE OF APPLICATION - TM BUSINESSLINE

Type of Application (Please tick  in the appropriate box)  New  Additional  Number of TM Businessline Service

a) If additional TM Businessline, please state existing telephone number. Telephone No. 1: \_\_\_\_\_ - \_\_\_\_\_

b) TM Businessline to be registered with Voice Plan RM78/month (if applicable). Telephone No. 1: \_\_\_\_\_ - \_\_\_\_\_

2: \_\_\_\_\_ - \_\_\_\_\_

c) Charges to be included in existing TM Businessline bill (for existing Customer only).  Yes  No

## Other Facilities

 International Call  600 Infoline  Autopay  Others \_\_\_\_\_Include in White Pages / Directory 103 listing  Yes

## Enhanced Facilities

 Caller Line Identification  Call Transfer  Call Transfer On Busy  Call Transfer On No Reply  Credit Limit \_\_\_\_\_  Reminder Call  
 Speed Dialing  SMS  Call Waiting  Usage Alert (RM50-RM600 in RM50 block)  
 Voicemail (This service is included automatically, please tick  to unsubscribe)  Others \_\_\_\_\_

## SECTION 1B - TYPE OF APPLICATION - OFFICE IN A BOX PLUS

Type of Application  New  Upgrade

## Features

## Office in a Box Plus (RM248)

- Business Broadband SOHO ADSL 1Mbps
- 2 BBphone accounts
- FREE ATA Set
- 2 Streamyx ZONE ID
- FREE wireless modem with lifetime warranty
- FREE Businessline monthly rental
- Custom email address
- 10GB e-storage
- FREE Infolast (100 sms)
- Internet Security

Current Promotion Packages  
(Please specify): \_\_\_\_\_

## Add On

- BBphone at RM15/month  
 - BBphone to BBphone : FREE  
 - BBphone to Fixed line : FREE  
 - BBphone to Mobile : 12sen/min
- mybizpoint at RM37.50/month  
 - A web portal that offers quick and easy solution for SME communication and e-commerce needs.
- Voice Plan at RM78/month (additional line)  
 - RM88 worth of call value at normal rates  
 - Beyond rate :  
   Fixed line to Fixed line : 10sen/min  
   Fixed line to Mobile : 15sen/min  
 - FREE monthly rental  
 - FREE cordless phone

Type of Installation  Self-installation  Installer

Required installation date (within 8 days from application date) \_\_\_\_\_

For upgrade or downgrade, please state existing Business Broadband Login ID \_\_\_\_\_

Must Read

## Important Acknowledgement

- 
- Minimum subscription period for this package is twenty four (24) months ("Minimum Subscription Period").
- 
- Other services such as BBphone, Custom Email Address and Infolast will be registered only when the Business Broadband is activated.
- 
- In the event the Customer terminates this package, the Customer is liable to pay a termination fee of RM900.

## Terms &amp; Conditions

## Business Broadband

- 
- The Business Broadband Service is subject to availability and technical testing.
- 
- The speed of the service is provided on a "best effort" basis.
- 
- The Customer is NOT ALLOWED to change the telephone number (connecting to Business Broadband) before installation of service.
- 
- The Customer is responsible for internal wiring, NIC card and networking at its own cost.
- 
- The first bill received will include the following fees:
- 
- RM75 for activation; and
- 
- RM88 for installation (if applicable).
- 
- 
- For account activated on every 29th, 30th or 31st, the current charges for the month will be prorated.
- 
- First and second month advanced subscription fee - RM10 for stamp duty fee.
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- For Office in a Box self installed
- 
- Adult account activation is seven (7) days from the date of registration for self collection and ten (10) days for courier delivery.
- 
- 
- All internet charges will be included in one single bill "Bit Telefon & Multimedia", inclusive of telephone charges, Business Broadband charges and others.
- 
- RM88 installation fee is applicable only if installation assistance is required.

## BBphone

- 
- In the event the Customer terminates this Package before the Minimum Subscription Period, the Customer shall be liable to pay the rental for the unused portion of the BBphone service(s) for the remaining period of the Minimum Subscription Period.
- 
- The Customer shall not use the BBphone service(s) in any manner which in the opinion of TM may adversely affect the BBphone service(s) of other customers or the efficiency or security of BBphone service(s) as a whole.

## Voice Plan

- 
- Upon acceptance or approval of this application/subscription, the Voice Plan will take effect on the next billing period.
- 
- The Voice Plan shall be registered under Service level.
- 
- Upon subscription to the Office in a Box Plus, any existing call plan will be replaced with the Voice Plan associated with this Office in a Box Plus package. This package is applicable for business Customer only.
- 
- The Voice Plan is only compatible with IDD call plans.
- 
- Prior to subscription to this package, the Customer shall first terminate the existing call plan and be liable to the terms and conditions of the existing call plan.

## Custom Email Address

- 
- Preferred domain name is subject to availability.
- 
- No upgrade and downgrade is allowed.

## Infolast

- 
- Upon registration and activation of Infolast account, the Infolast service will depend on the fixed line contract term and as long as the fixed line account is active the Customer is able to send voice and text messages at any time.
- 
- The Customer will be solely responsible for all information retrieved, stored and transmitted through the use of this service. The charges are per usage basis or message transaction and will be included in one single bill "Bit Telefon & Multimedia".
- 
- Inactive Infolast account will be expired automatically after three (3) months.
- 
- If the Customer's fixed line has been suspended (TOS) or terminated, the Customer will not be able to send and/or receive messages.

## Internet Security Bit Defender

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- By using the Internet Security Bit Defender you agree that the Terms and Conditions (available in the Internet Security Website) are applicable for this service subscribed. If you do not agree, please do not proceed further, and you will not be signed for this Service.

Please ask our Sales Representative to explain on the Important Acknowledgement before signing in the box.

I have read, understand and accept the Important Acknowledgement.

## SECTION 2 - CUSTOMER INFORMATION

Organisation Type  MNC  GOVT  SMI  NGO  Others

Name of Organisation (As per ROC) \_\_\_\_\_

Registration No. \_\_\_\_\_

(Please enclose a copy of Company Registration Certificate)

Name of Business Owner \_\_\_\_\_

Contact No. \_\_\_\_\_

Installation Address \_\_\_\_\_

City \_\_\_\_\_ Postcode \_\_\_\_\_ State \_\_\_\_\_

Tel. No. (Where Business Broadband is to be connected) \_\_\_\_\_

**Type of Industry:**

<input type="checkbox"/> Manufacturing	<input type="checkbox"/> Agriculture & Plantation	<input type="checkbox"/> Banking, Finance, Securities & Insurance	<input type="checkbox"/> Retail
<input type="checkbox"/> Information Technology & Computer / Communication	<input type="checkbox"/> Media	<input type="checkbox"/> Health Products & Services	<input type="checkbox"/> Leisure
<input type="checkbox"/> Energy	<input type="checkbox"/> Properties & Construction	<input type="checkbox"/> Utilities	<input type="checkbox"/> Government
<input type="checkbox"/> Other Service Provider	<input type="checkbox"/> Services: Profit Organisation	<input type="checkbox"/> Services: Non-profit Organisation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Carrier, Alliances & Partners	<input type="checkbox"/> Logistics	<input type="checkbox"/> Others (Please state _____)

Annual Turnover:  < RM200K  RM200K - RM5million  RM5million - RM10million  RM10million - RM25million  RM25million - RM50million  > RM50million

No. of Employees:  < 5  5 - 19  20 - 50  51 - 150  > 150

No. of Branches:  0  1  2 - 3  4 - 5  6 - 10  > 10

Do you subscribe to other telecommunication products other than TM?  Yes  No

If Yes, please specify:  Maxis  Digi  Jaring  Redtone  PacketOne  Time  U Mobile  iZZINet  Others \_\_\_\_\_

**Applicant Name** (Authorised Officer) \_\_\_\_\_

**Designation** \_\_\_\_\_

**NRIC of Applicant** \_\_\_\_\_ **Passport No.** \_\_\_\_\_

(Malaysian Citizen - Please enclose a copy of NRIC) (Non-Malaysian Citizen - Please enclose a copy of Passport)

**Date of Birth** \_\_\_\_\_ **Gender**  Male  Female

**Office Tel. No.** \_\_\_\_\_ **Office Fax No.** \_\_\_\_\_ **Mobile No.** \_\_\_\_\_

**Preferred Email Address** (Other than @streamyx.com) \_\_\_\_\_

**Preferred access login ID** (Minimum 3 characters, maximum 8 characters)  
\*This login ID will be used for Business Broadband, Streamyx ZONE and Infoblast.

1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

**Preferred email login ID** (Minimum 3 characters, maximum 8 characters)  
(xx@streamyx.com)

1st Email \_\_\_\_\_ 2nd Email \_\_\_\_\_ 3rd Email \_\_\_\_\_

**Domain Name**

**Preferred Domain name:** (Domain name only for .com.my and .com)

www \_\_\_\_\_

www \_\_\_\_\_

www \_\_\_\_\_

Since official registration is processed by an independent Domain Register, your submission of this form is no way guarantees that the domain name you submit for registration is available or will be secured in your name. However please write three options based on your priority and we will email you if the required domain name is not available.

**BBphone**

**Administrator ID** 1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

**Administrator Password** 1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

**Administrator ID** 1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

**Administrator Password** 1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

015 48xxxxxx number will be auto generated upon DIAB Plus registration. (Minimum 3 characters, maximum 8 characters)

**BBphone Add On Service** (if applicable)

**Administrator ID** 1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

**Administrator Password** 1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

015 48xxxxxx number will be auto generated upon DIAB Plus registration. (Minimum 3 characters, maximum 8 characters)

**Technical Contact**

**Name** \_\_\_\_\_

**Tel. No.** \_\_\_\_\_ **Email** \_\_\_\_\_

**SECTION 3 - INVOICING AND BILLING INFORMATION**

**Billing Name** \_\_\_\_\_ **State** \_\_\_\_\_ **Country** \_\_\_\_\_

**Billing Address** \_\_\_\_\_ **Contact Person's Email Address** \_\_\_\_\_

**City** \_\_\_\_\_ **Postcode** \_\_\_\_\_

Are you interested to sign-up for Autopay service?  Yes  No

**SECTION 4 - ACKNOWLEDGEMENT**

I/We have read, understand and agree to accept and be bound by the Terms and Conditions which accompany the usage of Office in a Box service. These Terms and Conditions may be subjected to change by Telekom Malaysia Berhad, and I/We will be notified in a manner as Telekom Malaysia Berhad deems appropriate. I/We confirm that the information given herein by me/us is true and correct.

\_\_\_\_\_  
 Signature of Applicant

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Official Stamp

\_\_\_\_\_  
 RM10 Duty Stamp

Upon receipt of this application, Telekom Malaysia Berhad reserves the right to verify any information provided by you and reserves the right to decline any application without giving any reason thereof and is not obligated to respond to any request for any unsuccessful application. Kindly attach a copy of NRIC / Passport / ROC.

**SECTION 5 - FOR TM USE ONLY**

**MSC PG Checklist** PG:  Yes  No

**PG Tagging Checklist**  RSGM and PSGM  RSGN

**Business Rules:**

- MSC Status Company - certificate proof
- Resides in Cybercities / Cybercenters.
- For data only: Both legs (A&B) MUST reside in Cybercities / Cybercenters.

If all rules have been fulfilled, tick at 'PG - Yes', 'RSGM' and 'PSGN'. If not, tick at 'PG - No' and 'RSGN' (RSGN - not entitled for PG benefits)

**Type of service**  Permanent  Temporary (Reason) \_\_\_\_\_

**Account Executive**

**Name** \_\_\_\_\_

**Mobile No.** \_\_\_\_\_

**Approval for Temporary account**

**Name** \_\_\_\_\_

**Designation** \_\_\_\_\_

\_\_\_\_\_  
 Signature

\_\_\_\_\_  
 Date

**SECTION 6 - FOR AGENT USE ONLY**

**Reseller's ID** \_\_\_\_\_

**Agents ID** \_\_\_\_\_

**Reseller's Name** \_\_\_\_\_

**Service Activation Date** \_\_\_\_\_

**Date** \_\_\_\_\_

\_\_\_\_\_  
 Official Stamp